Creative Problem-solving Examples

Organizations did a lot of creative problem-solving to overcome the challenges of the past year. Here are some examples they shared that worked for them that your organization might implement.

Organizations that provide support to those experiencing violence had unprecedented challenges to overcome to continue helping those in need.

The COVID-19 pandemic contributed to worsening of violence in homes, relationships, and communities, putting greater strain on support agencies.

Support agencies had to keep their staff healthy and safe from COVID-19 while keeping people safe from violence.

Throughout it all, organizations that serve families experiencing violence identified and developed creative ways to reach and provide support, resources, validation, and safety for millions of families across the country.

Health Care Providers as a Resource

When people come together, magic happens.

Health care providers have unique access to individuals who may not otherwise seek help and support from organizations serving families experiencing violence. Creating partnerships with health care providers can help advocates directly connect with those in need.

Establish text and email crisis lines in addition to phone lines to help protect clients’ privacy and safety.

Increase public awareness about intimate partner violence, adverse childhood experiences, and the impact of the pandemic on family safety.

“Client challenge is something that I’m very used to, but I think that the compounding stress that the pandemic has caused on everyone, it changes the challenge a little bit. It’s been a learning process for sure.”

—Domestic Violence Advocate

Facing Challenges & Overcoming Obstacles

Supporting Families Experiencing violence in the Home

The pandemic has been challenging... especially for families experiencing violence and those working to support them.

Throughout the pandemic, organizations have come together with community members, other agencies, local businesses, and health care providers to support families experiencing violence.

To learn more about partnering with health care providers visit https://dvhealthpartnerships.org/

Creating sustainable relationships between health care providers and organizations that serve families experiencing violence can improve awareness, increase support, and strengthen resources for people in need.

Local Resources

To learn more about partnering with health care providers visit https://dvhealthpartnerships.org/