



Benchmarking: Medical Home Index and Medical Home *Family* Index

Benchmarking is an effective way to compare your practice’s medical home assessment against a “typical” medical home learning collaborative. CMHI has collected Medical Home Index ([Table 1](#)) and Medical Home *Family* Index ([Table 2](#)) data.

We recommend practices complete the Medical Home Index and ask their patients/families to complete the Medical Home *Family* Index. This will provide a comprehensive assessment from both the practice and patient/family perspective of “medical homeness”. Compare results of both surveys for similarities, differences, strengths and opportunities for improvement. Benchmark your results with the data analysis in [Table 1](#) (Medical Home Index) and [Table 2](#) (Medical Home *Family* Index). Re-measure to assess your improvement efforts.

Table 1. Medical Home Index Results at Year 1(T1), Year 2 (T2) and Year 3 (T3)

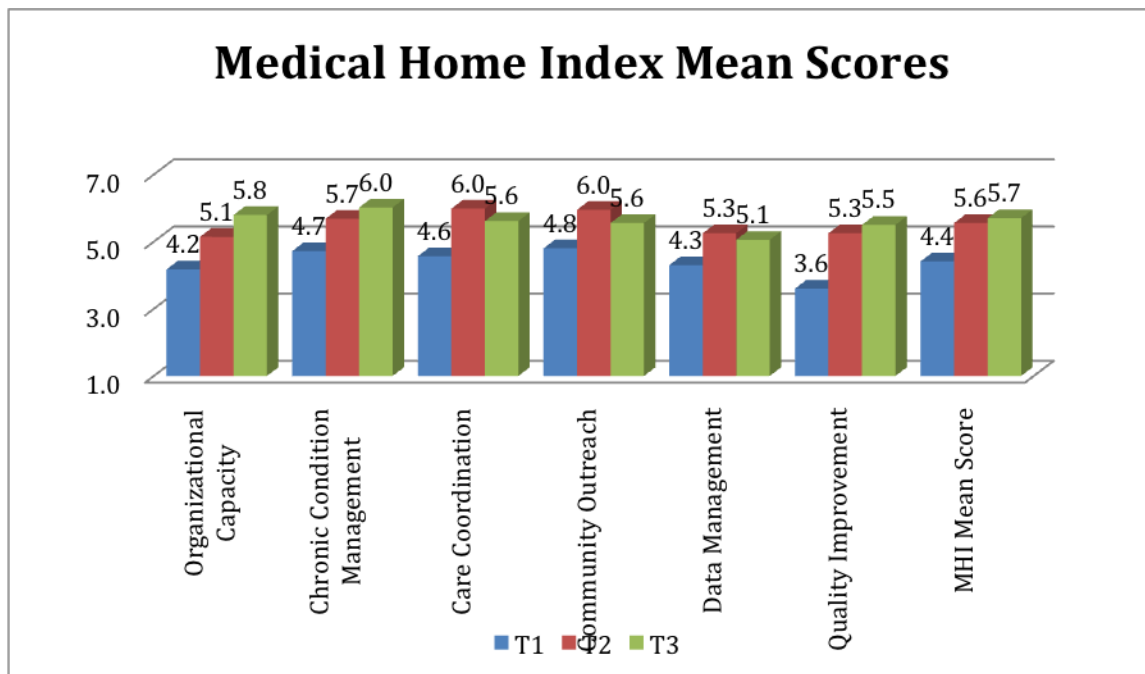


Table 1. Medical Home Index Results at Year 1, 2 and 3. The MHI-FV has 25 indicators organized under six domains which include: 1) Organizational capacity 2) Chronic condition management 3) Care coordination 4) Community outreach 5) Data management, and 6) Quality improvement. Each indicator is scored on a scale of 1-8 with scores 1- 2 defined as “Level 1 – basic”, 3-4 as “Level 2-Reactive”, 5-6 as “Level 3 - Proactive” and 7-8 as “Level 4- Comprehensive”. The total mean score shows a 33% increase overall in “medical homeness” for 10 medical home practices.



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Table 2. Medical Home Family Index and Survey Significant Results

Survey Item	Pre-intervention Year 1 Mean response	Post-intervention Year 3 Mean response
Seen by PCP in last year <i>1) not at all through 4) more than 10 times</i>	2.8	2.6**
Seen by specialists in past year <i>1) not at all through 4) more than 10 times</i>	2.8	2.5**
Separate hospitalizations in past year <i>1) no stays through 4) more than 10 stays</i>	1.4	1.2*
Number of hospital nights last year <i>1) no nights through 5) > 2 weeks</i>	1.7	1.4*
Absent school days <i>1) no days through 4) > 16 days</i>	1.7	1.5*
Parental worry about child's health <i>1) none through 5) all the time</i>	3.5	3.1**
Parental view of child's health <i>1) excellent through 4) poor</i>	2.1	1.8**
Have a written care plan <i>0) never through 3) always</i>	0.59	1.01*
Family feedback sought used (n=75) Percent yes	0.38	0.70**

* p<.05 ** p<.01

Table 2. Medical Home Family Index and Survey pre and post intervention results for nine indicators as reported by a matched set of 82 families whose children with special health care needs are enrolled in the registry and receiving care from an improving primary care medical home. {Note: Related practice improvement scores include a 30% increase over baseline on their companion Medical Home Index}.

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