

State Info to Help Families Update Contact Information

Updated March 21, 2023

State	State Flyer on Updating Contact Info/Prepping to Renew	Other State Info/Materials on Updating Contact Info and Prepping to Renew	State Phone Number to Update Contact Info
Alabama	Flyer	Website	(800) 362-1504
Alaska	Flyer	Website Letter	(800) 478-7778
Arizona	Flyer 1 Flyer 2 Flyer 3	Website	(855) 432-7587
Arkansas	Flyer 1 Flyer 2	Website	(844) 872-2660
California	Flyer	Website Outreach Toolkit	(800) 541-5555
Colorado	Flyers (zip file)	Online instructions Outreach Toolkit	Health First Colorado (Medicaid): 800-221-3943 CHP+ (CHIP): 800-359-1991
Connecticut	Flyers	Info Update Website/Portal Website/Portal	HUSKY A, B, & D: (855) 805-4325 HUSKY C: (855) 626-6632
Delaware	Flyer	Portal	Phone: (302) 571-4900 Fax: (302) 571-4901
District of Columbia			(800) 620-7802
Florida	Social Media Graphics (zip file, flyer included)	Website Partner Packet	(877) 711-3662
Georgia	Flyer Other campaign materials website	Website	(877) 423-4746
Hawaii		Website	(877) 628-5076
Idaho		Website FAQ	Phone: 877-456-1233 Email: MyBenefits@dhw.idaho.gov
Illinois	Flyer	Update Info Website Messaging Toolkit	(877) 805-5312
Indiana		Website Outreach Toolkit	(800) 403-0864
Iowa		Website	(877) 347-5678
Kansas		Website (chat function)	(800) 792-4884
Kentucky		Online form	(855) 459-6328
Louisiana		Website	Phone: (888) 342-6207 Email: MyMedicaid@la.gov
Maine		Portal	(855) 797-4357

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Maryland		Website (under “Prepare for Renewal”)	For those who enroll through marketplace: (855) 642-8572 For those who enroll through myMDthink: (800) 332-6347
Massachusetts	Flyer	Update Info Website Website Outreach Toolkit	(877) 623-7773
Michigan		Website Portal	
Minnesota	Flyer	Website Communication Toolkit	(800) 657-3672
Mississippi		Online form Portal	(800) 421-2408
Missouri	Flyer 1 Flyer 2	Website Online form Outreach Communications	(855) 373-4636
Montana		Press release Website Online form	(888) 706-1535
Nebraska	Flyer	Website Outreach Communication Tools Portal	Phone: (855) 632-7633 Email: DHHS.ANDICenter@nebraska.gov
Nevada	Flyer	Website Online form	Phone: (702) 486-1646 Email: welfare@dwss.nv.gov
New Hampshire	Back-to-School Flyer	Website Portal Social media graphics Info for providers	(844) 275-3447
New Jersey	Flyer Additional flyers	Website Outreach toolkit Portal Customer assistance centers	(800) 701-0710
New Mexico		Social media graphic Portal	(800) 283-4465
New York		Website Portal Enrollment assistors	(855) 355-5777
North Carolina		Portal Local DSS offices	(888) 245-0179

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North Dakota	Flyer	Website Press release Human service zones Portal Social media graphics and FAQ	(844) 854-4825
Ohio	Flyer Additional flyers	Website Update contact info website Press release Communications partner pack	(800) 324-8680
Oklahoma	Flyer Additional flyers and social media graphics	Website Portal Comms stakeholder toolkit (w/graphics and flyers)	(800) 987-7767
Oregon		Website Update contact info Partner toolkit (with flyers)	(800) 699-9075
Pennsylvania	Flyer	Medicaid Website Marketplace Website Portal Stakeholder Resources	(877) 395-8930
Rhode Island		Website Communications Toolkit Portal	(855) 840-4774
South Carolina	Flyer	Provider Fact Sheet FAQ Portal	(888) 549-0820
South Dakota		Website FAQ	(605) 773-4678
Tennessee		Information for Partners (including sample communications) Portal	(855) 259-0701
Texas		FAQ Portal Partner Toolkit	2-1-1
Utah	Flyer	Website FAQ Partner Toolkit Portal	(866) 608-9422
Vermont	Flyer	Website Portal	(855) 899-9600

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Virginia	Flyer	Website Portal Toolkits and Sample Graphics	(833) 5-CALLVA
Washington		Website Portal Provider Fact Sheet Comms Toolkit Social Media Toolkit	(855) 923-4633
West Virginia		Website Portal	(877) 716-1212
Wisconsin	Flyer	Website Portal Partner Toolkit	(800) 362-3002
Wyoming		Website Portal	(855) 294-2127

Additional Resources

- [AAP Medicaid Unwinding Home Page](#)
- [Georgetown CCF Unwinding Resources](#)
- [CMS Unwinding Toolkit](#)
- [CMS Unwinding Toolkit in additional languages and graphics](#)
- [CMS Graphic for Clinicians](#)