



# Questions from *NRP Live* on 10/27/21

## NRP 8<sup>th</sup> Edition Learning Platform: A Guided Tour

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# Prepping for NRP 8th edition (including Q&A about Essentials and Advanced)

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## 1. Will there be any sessions that address the changes in the NRP 8th edition?

Find many resources that address NRP 8<sup>th</sup> edition curriculum and practice changes in the 7<sup>th</sup> and 8<sup>th</sup> edition Instructor Toolkits as well as on the [NRP website](#):

- Watch the animated NRP 8<sup>th</sup> edition Instructor Course video in the 8<sup>th</sup> edition Instructor Toolkit, under the tab called “Instructor Development” (see question #2 below)
- Watch the *NRP Live* webinar of 8/25/21 posted on the NRP website ([aap.org/nrp](http://aap.org/nrp)) and in both 7<sup>th</sup> and 8<sup>th</sup> edition Instructor Toolkits titled “Navigating NRP 8<sup>th</sup> edition: Decisions to Make, Tasks to Complete” and the accompanying Q&A for viewers
- Read The *Instructor Update Newsletter Fall/Winter 2020 and Fall/Winter 2021* ([aap.org/nrp](http://aap.org/nrp))
- See the NRP website home page ([aap.org/nrp](http://aap.org/nrp)) under “Updates”
- For reference: Read The American Heart Association Neonatal Resuscitation Guidelines 2020 in the Appendix of the *Textbook of Neonatal Resuscitation*, 8<sup>th</sup> ed.
- Read more about NRP 8<sup>th</sup> edition:
  - Zaichkin J, Kamath-Rayne BD, Weiner G. The NRP 8<sup>th</sup> edition: Innovation in Education. Simultaneous publication July/August 2021 issues of these journals:
    - *Neonatal Network: The Journal of Neonatal Nursing*. 2021; 40(4):251-261. DOI: 10.1891/11-T-756 PMID: 34330875
    - *Advances in Neonatal Care*. 2021; 21(4):322-332. doi: 10.1097/ANC.0000000000000884 PMID: 34397537
- For questions about NRP 8<sup>th</sup> edition and all questions or problems about Global ID, online courses, and 3<sup>rd</sup> party LMS usage:
  - Phone: 866-293-1034 (7a-7p central)
  - Email: [nrpsupport@rqipartners.com](mailto:nrpsupport@rqipartners.com)
- For general NRP inquiries
  - NRP webpage lists a series of NRP 8<sup>th</sup> edition updates: <https://nrp.org/nrp>
  - Phone: 800-433-9016
  - Email: [nrp@aap.org](mailto:nrp@aap.org)
- Order the NRP 8<sup>th</sup> edition textbook at <https://shop.aap.org>

## 2. I think I am understanding that the instructor course is different than instructor renewal. Renewal happens when we are scheduled to renew according to the date on our cards, and the course is available any time to learn about the 8th edition. Is this correct?

Correct. The NRP 8<sup>th</sup> edition Instructor Course is available via the NRP Learning Platform on the ITK as a reference for instructors. It is highly recommended that all current NRP instructors view the animated Instructor Course before teaching NRP 8<sup>th</sup> edition provider courses. When it’s time to renew your instructor status (according to the date on your current instructor card), you will

purchase the Instructor Renewal Curriculum and complete those requirements, including watching the Instructor Course.

**3. How do we access the 8th ed instructor course? Through NRP or through our institution's HS account? Is there a charge for instructors to view the NRP 8th edition Instructor Course?**

Using your new Global ID, log into NRPLearningPlatform.com (or use the link on the NRP home page [aap.org/nrp]). Then click on the Quick Link to the Instructor Toolkit (ITK). Go to the "Instructor Development" tab and click on "Instructor Course." Viewing the Instructor Course is an efficient way to learn about NRP 8<sup>th</sup> edition Provider courses in 45-60 minutes. This can be viewed from the ITK free of charge. When it's time to renew your Instructor status (according to the date on your current instructor card), you will purchase the Instructor Renewal Curriculum.

**4. Do we need to complete the 8th ed instructor course prior to teaching 8th edition?**

No. Renew your instructor status according to the date on your current instructor card. It is recommended that instructors review the Instructor Toolkit and view the Instructor Course to familiarize themselves with the 8<sup>th</sup> edition changes before teaching 8<sup>th</sup> edition classes.

**5. What is the difference between the Essentials and Advanced provider curriculum?**

*Anyone involved in the care of a newborn should take NRP Essentials.* The NRP Essentials participant is responsible for material in Lessons 1–4 only. This includes use of the laryngeal mask and orogastric tube. Each facility may determine if the NRP Essentials provider is also responsible for CPAP administration in the delivery room.

NRP Advanced may be appropriate for those who attend births and are responsible for anticipated resuscitation of the newborn with known risk factors and for those who participate in neonatal resuscitation beyond positive-pressure ventilation (PPV). The NRP Advanced participant is responsible for the material in Lessons 1–11. All NRP providers may study Supplemental Lessons 12–14 but there are no exam questions on that material.

Each organization decides who should be Essentials or Advanced providers. If all staff are expected to participate in resuscitation beyond facemask PPV, the hospital will have Advanced providers only.

**6. I teach NRP for our hospital nurses and doctors on OB. Should they take the advanced course? I also teach NRP to Medforce/Lifeflight. Do you believe they should use the advanced course and not the essential course?**

The AAP encourages all health care professionals who manage newborn care to become NRP providers. Each organization needs to determine if the professional's role should include newborn resuscitation, and depending on the setting and available resources, which skills are in the best interests of newborn safety. If your trainees will never attend a birth with risk factors (as listed in textbook Table 2-1 on page 15) and have 24/7 immediate access to a resuscitation team with advanced skills, an Essentials provider course may be appropriate. Any health care professional who attends births with known risk factors, or cares for a newborn with risk factors that increase the likelihood of resuscitation, should consider taking an NRP Advanced provider course.

**7. Currently, the RQI video instructions for learners and instructors are together. Is there a way to have a separate link for each?**

Video tutorials for learners, instructors, and administrators are available and clearly labeled for the target audience on the RQI Partners website at <https://rqipartners.com/nrp/instructional-video-series>. These videos are also available on the NRP website on the 8<sup>th</sup> Edition Updates page: [NRP 8th Edition Updates \(aap.org\)](https://www.aap.org/nrp/8th-edition-updates). Here there is a link to each video which opens a new page for the selected video.

**8. What is the recommendation for the Books, any e-books available yet for institutions to purchase?**

Order the *Textbook of Neonatal Resuscitation*, 8<sup>th</sup> edition, the eBook and additional instructional materials and cognitive aids at <https://shop.aap.org>

**9. Will there be an app for the 8th edition?**

The NRP app will not be updated for the 8<sup>th</sup> edition. The 7<sup>th</sup> edition NRP app will be available through 12/31/21 and is available at no cost through the App Store.

**10. What happens if our organization will not purchase the RQI equipment?**

No one is required to use RQI for NRP. RQI for NRP is an alternative learning methodology currently being offered to hospitals that already use RQI to teach PALS, ALS, and BLS. If your hospital has been teaching instructor-led NRP courses and is not currently using RQI to teach life support courses, it is unlikely that RQI for NRP is available as an option for your hospital at this time.

**11. If we use HealthStream for NRP, do we now have to use RQI or can we still use HealthStream to do the traditional NRP?**

No one is required to use RQI for NRP as the NRP learning method. Your NRP 7<sup>th</sup> edition courses continue in the HealthStream LMS until January 1, 2022, when NRP 7<sup>th</sup> edition will go away and so will the learning platform for NRP 7<sup>th</sup> edition that is supported by HealthStream. If HealthStream is your hospital LMS, you will still use HealthStream as your LMS for hospital education, but NRP 8<sup>th</sup> edition instructor-led courses will be supported in the NRP Learning Platform, provided by the company called RQI Partners, LLC, which is the company that brings us the alternative learning method call RQI for NRP.

**12. Is there a document we can provide students with instructions on registering for class?**

You can create your own document by watching the video tutorial for NRP learners or recommend that learners watch the tutorial at <https://rqipartners.com/nrp/instructional-video-series>.

**13. For the online portion of the course for providers, are the essentials course materials/content included in the advanced course? Or does it skip over the basic content and jump to advanced?**

The Essentials curriculum includes the Online Learning Assessment (Lessons 1-4) only. The Advanced curriculum includes the Online Learning Assessment (Lessons 1-4) and a multiple-choice exam for Lessons 5-11. Your learners must know if they are registering for an Essentials or an Advanced course before they register themselves for a course.

**14. Is there a certain site that we purchase multiple courses for all our instructors?**

If you are interested in purchasing licenses for your instructors to take the Instructor Renewal curriculum, please contact RQI Partners at [nrpsupport@rqipartners.com](mailto:nrpsupport@rqipartners.com). If you would like to set up an institutional account, please fill out this survey: <https://www.surveymonkey.com/r/D9QZGH6>

**15. Where do we purchase the 8th edition algorithm?**

You can purchase the *Textbook of Neonatal Resuscitation*, 8<sup>th</sup> edition and other materials that display the NRP 8<sup>th</sup> edition algorithm at [shop.aap.org/products/nrp/](http://shop.aap.org/products/nrp/)

**16. Can you take the instructor renewal even if you are not due so we can see what the instructor candidates are doing for the 8th edition?**

The 45-60 minute animated Instructor Course is a great way to review the NRP 8<sup>th</sup> edition Instructor Curriculum, but the Instructor Candidates are required to complete additional steps. The instructor candidate is encouraged to explore the ITK, learn about the course set-ups and formats, and practice teaching/coaching/evaluating learner skills by watching and emulating the NRP Skills Videos. The Instructor Candidate practices teaching 3 instructor-led events with their instructor mentor and participates in at least 1 debrief the debriefer session with their mentor. The 3-part exam includes 1) The Online Learning Assessment, which is new to the NRP 8<sup>th</sup> edition and replaces the traditional multiple-choice exam for Lessons 1 through 4. See the explanation of how the Online Learning Assessment works by watching the new NRP 8<sup>th</sup> edition Instructor Course, Module 3, in the 8<sup>th</sup> edition Instructor Toolkit. 2) the multiple-choice exam for Lessons 5-11 and 3) the instructor exam, which asks questions that cover content from the animated Instructor Course and ITK.

If you would like to take the Instructor Renewal curriculum early, before you are due to renew, you are welcome to complete it at any time during your 2-year time frame. It will still count toward your renewal, and you will not be penalized by completing it early. If you meet your renewal requirements early, your updated eCard will remain pending in the system until 60 days prior to your expiration date.

# Global ID

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**1. Do instructors need to create an individual account? I have switched jobs and I'm not sure I have done what I need to do to get into AAP's site.**

All instructors should have a global account, which is associated with a Global ID. This can be created by using the link provided in the email from [noreply@nrplearningplatform.com](mailto:noreply@nrplearningplatform.com) sent on August 2. If your employer has an institutional account, you can use your Global ID to associate your global account with your institutional account.

**2. Should administrators be encouraging all instructors within the organization to create a global ID?**

Yes, instructors should get their Global ID as soon as possible so they can access the 8<sup>th</sup> edition Instructor Toolkit and other resources to prepare for (or begin to use) NRP 8<sup>th</sup> edition. To create a Global ID, the instructor must find the email from [noreply@nrplearningplatform.com](mailto:noreply@nrplearningplatform.com) sent on August 2, 2021 and use that link (tied to their current instructor email and specific to them) to register their Global ID.

**NRP providers** do not need a Global ID until they are ready to renew their provider status with the NRP 8<sup>th</sup> edition curriculum. There is no need to register before renewal is required. Providers register at <https://nrplearningplatform.com> and will be prompted to create their Global ID upon registration. If accessing through another LMS, they will be prompted to create a Global ID when accessing their curriculum for the first time.

Tutorials about the Global ID are available for instructors and learners at <https://rqipartners.com/nrp/instructional-video-series>

**3. My hospital is not transitioning to the 8<sup>th</sup> edition until January. Should I wait until then to create a Global ID?**

You can create your Global ID at any time. When your hospital administrator is ready to create an account for you, give them your email address and your accounts will be linked through the registration process. By setting up your Instructor account early, you will have access to the new Instructor Toolkit and 45 minute Instructor Course. It is highly recommended that all current NRP instructors view the animated Instructor Course before teaching NRP 8<sup>th</sup> edition provider courses.

**4. A provider will need a global ID prior to their learning due date if they need their 7<sup>th</sup> ed NRP card, correct?**

The 7<sup>th</sup> edition NRP eCard is in the HealthStream 7<sup>th</sup> edition LMS until the first week of January. After that, the 7<sup>th</sup> edition LMS will go away, and the 7<sup>th</sup> edition eCard will be available in the 8<sup>th</sup> edition NRP Learning Platform. When a provider wants to take an 8<sup>th</sup> edition provider course, a Global ID is necessary prior to beginning the 8<sup>th</sup> edition curriculum.

**5. If I'm assigned an NRP provider course from my organization, will I be prompted to set up Global ID when I launch the course or is that a separate step?**

NRP Providers who do not have a Global ID will be prompted to register in the NRP Learning Platform the first time they access a curriculum, the Global ID will be generated during this process and communicated back to the provider.

**6. Will the old NRP IDs become invalid, and all our communications with the new edition will be based on Global IDs?**

Yes, the 8<sup>th</sup> edition uses the new Global IDs and no longer utilizes the old NRP ID numbers from previous editions.

**7. What about those of us that became instructors after August of this year regarding the email link to create a Global ID?**

If you did not receive a link, contact RQI Partners, LLC at 866-293-1034 or [nrpsupport@rqipartners.com](mailto:nrpsupport@rqipartners.com).

**8. My NRP learning platform shows Advanced Provider not Instructor status. Why is this?**

It's likely that you created a Global ID as an NRP provider instead of using the link that came to you in the email in June and August. Contact [NRPSupport@rqipartners.com](mailto:NRPSupport@rqipartners.com) and they will correct this for you.

**9. I just logged in to my 8th edition profile as an instructor mentor, but I do not have the same dashboard with Home, How NRP works, NRP Learner Education etc. I only show Home, NRP catalog, Events and Help. When will this view change?**

It seems that you have successfully logged into the NRP Learning Platform with your new Global ID. The tabs you list here and are looking for (Home, How NRP Works, etc) are the Instructor Toolkit navigation tabs. On the Dashboard, look to the right and find Quick Links. Click on the Instructor Toolkit link. If the ITK is not included in the list of Quick Links, you may have registered a provider Global ID instead of an instructor Global ID. Contact [NRPSupport@rqipartners.com](mailto:NRPSupport@rqipartners.com) or call them at 866-293-1034 and they will correct this for you.

**10. I don't see "Instructor Toolkit" in the quick links. How do I access it?**

If you used your new Global ID to log onto the NRP Learning Platform and are on the Dashboard but you don't see your name at the top of the page with "Instructor Mentor" or "Instructor" under it, then you registered a Global ID as a provider instead of an instructor. This is easily corrected by contacting RQI Partners, LLC at 866-293-1034 or [nrpsupport@rqipartners.com](mailto:nrpsupport@rqipartners.com)

**11. Explain how 7<sup>th</sup> edition and 8<sup>th</sup> edition works now and how records will merge in January. Will our users from 7th edition be moved over to 8th edition or do we have to upload them? Will the old rosters entered in LMS be migrated to the NRP Learning Platform? Will the Providers ecard from 7th edition be imported into their account created in 8th Edition?**

HealthStream supports the LMS that manages NRP 7<sup>th</sup> edition only. The NRP Learning Platform, supported by the company called RQI Partners, LLC, supports NRP 8<sup>th</sup> edition only. On January 1,

2022, the 7<sup>th</sup> edition LMS will disappear, and in the first few days of January 2022, the last 5 years of completion history, including Instructor-led Events and everyone's eCards from NRP 7<sup>th</sup> edition, will transfer into the 8<sup>th</sup> edition NRP Learning Platform.

**12. I have registered a Global ID, but my NRP Instructor card is not available. Should it have rolled over from HealthStream?**

Your 7<sup>th</sup> edition NRP instructor card is available in the 7<sup>th</sup> edition LMS until January 1, 2022. In the first few days of 2022, your 7<sup>th</sup> edition instructor card will be moved into the 8<sup>th</sup> edition NRP Learning Platform.

**13. When are the SCORM files going to be available to upload into our LMS system?**

SCORM files are shared after an 8th Edition organization site has been completed by RQIP. Please Contact RQI Partners, LLC at 866-293-1034 or nrpsupport@rqipartners.com for more information

**14. I have a skills event on Monday, but all of my staff did the pretesting work on HealthStream. I cannot find any of my staff to add to my event using my global id. What should I do?**

If your staff used NRP 7<sup>th</sup> edition curriculum, the course must continue with 7<sup>th</sup> edition materials in the HealthStream LMS. Your new 8<sup>th</sup> edition Global ID grants you access to NRP 8<sup>th</sup> edition provider course management, and you may not mix and match 7<sup>th</sup> and 8<sup>th</sup> edition materials or data management systems.

# Renewing Instructor Status

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- 1. I recently renewed in the 7th edition. Will I still be able to view the 8th edition instructor course to understand clearly all the updates students are getting? Or is that only accessible by purchasing the course - therefore I don't have access until I renew.**

Use your new Global ID and log into the NRP Learning Platform, click on the link to the Instructor Toolkit, click on the tab called "Instructor Development" and choose "Instructor Course." There is no charge to view the Instructor Course in this format, which is provided as a reference for transitioning instructors into the NPR 8<sup>th</sup> edition curriculum.

- 2. I just renewed my instructor status. Is it then correct that I will not have to purchase the 8th edition until I renew in 2023?**

You do not have to renew until the date displayed on your current instructor card. When it's time to renew, you will purchase the Instructor Renewal Curriculum and complete the renewal requirements.

- 3. I expire at the end of 2021 and have paid for 7th Ed renewal but have not completed the renewal course yet. Is there a way to switch my payment from 7th to 8th edition renewal?**

The 7<sup>th</sup> and 8<sup>th</sup> edition systems are not directly connected, so there is no way to switch your payment from 7<sup>th</sup> to 8<sup>th</sup> edition. If you have not started the 7<sup>th</sup> edition course yet, you can contact HealthStream to see if they will grant you a refund. You will then need to purchase the 8<sup>th</sup> edition Instructor Renewal curriculum.

- 4. Where is the instructor renewal curriculum?**

You will find it by going to the Catalog in the NRP Learning Platform. Your hospital may purchase and assign the renewal curriculum for you.

- 5. Is there a fee for the Instructor Toolkit?**

All active NRP Instructors will have continued access to the Instructor Toolkit through the link under the Quick Links section of the dashboard. When an instructor renews their instructor status, they purchase the Instructor Renewal Curriculum which includes the 3-part exam and continued access to the Instructor Toolkit. Instructor Candidates must purchase (or their hospital purchases) the Instructor Candidate Curriculum, which includes the 3-part exam and continued access to the Instructor Toolkit.

# Questions about Administrators (who they are/how to be one/what they do)

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## 1. How do we become administrators and why would we do this?

Administrators are setup during the creation of an Organization in the NRP Learning Platform. Administrators perform organization specific functions (user maintenance, hierarchy updates, compliance reporting)

## 2. I am an instructor and now have been asked to be an administrator. I need help setting up the 8th edition for an entire hospital and health system. Who can I contact for help?

Setup of an entire hospital or health system is an RQIP Implementation function. Please contact RQI Partners, LLC at 866-293-1034 or [nrpsupport@rqipartners.com](mailto:nrpsupport@rqipartners.com) to initiate this process.

## 3. In 7th edition I had option to log in as administrator to manage events or as a student/manager that included the toolkit. Logging in now 8th ed I am only listed as an instructor mentor. Should I also have the option to log in as an administrator?

The 8<sup>th</sup> edition Learning Platform is arranged differently than the 7<sup>th</sup> edition LMS. You still have access to the same functionality and can view, edit, and enter new Instructor-led Events, but these features are all accessible from your dashboard instead of having to log in as either an administrator or student/manager.

## 4. What if you already are listed as an administrator and it still does not link you?

If you are having problems with you administrator account Contact RQI Partners, LLC at 866-293-1034 or [nrpsupport@rqipartners.com](mailto:nrpsupport@rqipartners.com)

## 5. I am unable to select My Organization; how can I get this to be a choice?

If you are unable to select your Organization, Contact RQI Partners, LLC at 866-293-1034 or [nrpsupport@rqipartners.com](mailto:nrpsupport@rqipartners.com)

## 6. When will we have access to the administrator account? How do you continue to have admin access on the 8<sup>th</sup> edition? What if we are administrators with HealthStream?

Administrator accounts are configured during the RQIP Implementation process. Please Contact RQI Partners, LLC at 866-293-1034 or [nrpsupport@rqipartners.com](mailto:nrpsupport@rqipartners.com) for more information

## 7. If we are the instructor and administrator, are the accounts combined with 8th edition?

Instructors and Administrators are separate roles in the NRP Learning Platform. Individuals may possess both roles.

- 8. I am an instructor AND the administrator for our hospital's NRP courses. I did not receive any administrator e-mail... how does this get resolved?**

Contact RQI Partners, LLC at 866-293-1034 or [nrpsupport@rqipartners.com](mailto:nrpsupport@rqipartners.com).

- 9. If we are both Administrator and Instructor, will we see both manuals?**

The “User manual” link in the NRP LP will bring you to the manual associated with the profile that you are currently accessing. When a user switches profiles the “User manual” link will also switch.

- 10. Are all NRP instructors also administrators?**

No, not all NRP instructors are NRP administrators. Some hospitals have administrators that manage the NRP (they are not necessarily NRP instructors or health care professionals) and some also manage other education requirements for hospital staff.

- 11. How do you know what type of administrator you are?**

There is only one type of Administrator for each organization in the NRP Learning Platform.

- 12. Will we receive administrative access from our facility or through NRP? When will administrative rights / access to the NRP Learning Platform be granted to instructors not using a third party LMS?**

Administrator accounts are configured during the RQIP Implementation process. Please Contact RQI Partners, LLC at 866-293-1034 or [nrpsupport@rqipartners.com](mailto:nrpsupport@rqipartners.com) for more information

- 13. I have access to the new platform as a learner and have sent in my instructor card to get it updated to an Instructor Mentor. I am also the Program Director/Site Admin for my hospital. How is admin access going to be established?**

Administrator accounts are configured during the RQIP Implementation process. Please Contact RQI Partners, LLC at 866-293-1034 or [nrpsupport@rqipartners.com](mailto:nrpsupport@rqipartners.com) for more information

- 14. If the administrators are responsible to report, how do I check for record report please. I did 8th edition Instructor course and could not report my 2-year record.**

Administrators can see the compliance status for all learners linked to an organization.

- 15. Can an administrator create an event and grade students? Can only administrators finalize courses?**

Similar to the 7<sup>th</sup> edition, administrators can create events and add students, however only instructors who are listed on the event can grade the students.

- 16. I am currently an admin and I enroll our staff in the NRP courses via HealthStream. Will I be able to enroll my staff in courses through the new platform?**

For organizations that use HealthStream as their LMS, assignments can still be made in the HLC.

- 17. Will administrators be able to retrieve the claimed e-cards like we are able to currently in HealthStream?**

Administrators can see the compliance status for all learners linked to an organization.

**18. Should the provider registration be done individually by the students, or is there a group registration package a center can purchase for the students (at discount)? How do we register students/ purchase tests and assign tests?**

Group purchasing is available, Please Contact RQI Partners, LLC at 866-293-1034 or [nrpsupport@rqipartners.com](mailto:nrpsupport@rqipartners.com) for more information

**19. My instructor access does not include the Users tab, so I am unable to assign the pre-work. How do I do this?**

Not all instructors can assign courses. This is functionality of administrators.

**20. I cannot add a single user. I do not have a unit name, and it will not allow me to add a unit name.**

If you are having problems with functionality in the platform, Contact RQI Partners, LLC at 866-293-1034 or [nrpsupport@rqipartners.com](mailto:nrpsupport@rqipartners.com)

**21. How do we assign courses if we have purchased License as a hospital?**

Assigning courses is an Administrator function, please see the NRP Learning Platform Instructional Series, <https://rqipartners.com/solutions/in-hospital-solutions/nrp/instructional-video-series/>

**22. If a user registers and then does not attempt to complete the online portion can we resend and get credit?**

Consumption of a license occurs at the launch of Part 1. An assignment can be revoked prior if the learner as not launched Part 1.

**23. I have an organization account through HealthStream which is where I assign the pre-work. Will the 8th edition pre-work course material be available through that site?**

If an Organization is setup in the HLC, Part 1 materials can be assigned by an Administrator through the HLC.

**24. If the hospital is purchasing the NRP course for staff, what is the process for the staff? With HealthStream we just logged in and added them to an NRP course then added them to an NRP event.**

Assignments can be made for learners within an organization by that organization's administrator.

**25. Can I look up students' NRP cards?**

NRP LP Administrators have access to the Compliance Report which will show a learner's progress as well as an 'Ecard code' which can be used to verify a learners eCard.

# Instructor-led Events

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- 1. Can any instructor create an event? With an organizational account, can you limit which instructors can create events or all instructors can create an event at any time?**

All instructors can create events. Administrators cannot limit that functionality.

- 2. Do learners have to pay any fees to register for an event?**

There are no fees charged through the platform for Instructor-led Events. If institutions or instructors choose to charge a fee for an event, they can do so independently.

- 3. Can we register staff for a class, or do they have to self-enroll?**

Similar to the 7<sup>th</sup> edition, the option exists to either have students self-enroll or for instructors/administrators to enroll students to Instructor-led Events.

- 4. Currently, if a student does not register for the ILE before the ILE begins, they cannot find the correct ILE to register for. Can this be changed so students can find the ILE until at least the end of that ILE?**

Students cannot find ILE's after they have started, however an Instructor can add students to a roster after an event has occurred.

- 5. Are you able to add students to the roster before they complete the Part One test(s)?**

Students can be added to a roster as long as they are enrolled in the appropriate provider curriculum, even if they have not yet completed Part 1.

- 6. The previous NRP grading also had 80% or 100%. Will this be an option?**

The grading of NRP Instructor-led Events have always given the options of pass, fail, or no show. The same grading options are available with 8<sup>th</sup> edition Instructor-led Events.

- 7. Why do we still need to collect certificates if it is recorded in the system?**

It is required for learners to complete Part 1 before attending an Instructor-led Event, so they need to show their certificates to verify this completion. Also, while both 7<sup>th</sup> and 8<sup>th</sup> edition courses are being held, it is important to see which Part 1 edition the student has completed to ensure the Instructor-led Event is taught with the same edition.

- 8. With the elimination of the instructor led event evaluation in the card process, to obtain feedback on our classes, will this now be the responsibility of the instructor/organization providing the course? How many hours does the CE certificate provide? Does it cover both online and instructor-led activities?**

The evaluation of the online portion of the course is a requirement for continuing education (CE) credit. The AAP has never provided CE for the in-person portion of the course because the course

content varies among many hospitals. We encourage each hospital to provide learners the opportunity to evaluate their own instructor-led course so that instructors can continue to develop quality content and delivery of the material.

The amount of credit hours offered varies depending on the course and type of credit being claimed. Provider credit ranges from 4.6-12 hours and Instructor from 12.8-13 hours. The specific number of credit hours for each scenario can be found on the Part 1 completion certificates.

**9. How do we access or view the student's evaluation?**

The only evaluation students need to complete is for the Part 1 course. Instructors and administrators do not have access to these results. We no longer require an evaluation of the Instructor-led Event. We encourage each hospital to provide learners the opportunity to evaluate their own instructor-led course so that instructors can continue to develop quality content and delivery of the material.

**10. Will you be able to view your eCard and print it for 2 years after taking an NRP 8<sup>th</sup> Edition instructor or provider course?**

Yes, your eCard will be accessible in your account as long as it is active. When you renew your status, your card will be replaced with the updated version with a new expiration date.

# Third Party LMS

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## **1. No more HealthStream?**

The NRP 7<sup>th</sup> edition and the 7<sup>th</sup> edition HealthStream LMS goes away on January 1, 2022. Some institutions use HealthStream (or other 3rd party LMS's) as their hospital LMS. In this case, you will still log into your institution's LMS and it will connect to the NRP Learning Platform in the background.

## **2. We currently have 3rd party LMS connected, and the student accounts are automatically created when they click on the course from the LMS. We do not create the users through HealthStream. Is that going to be the same moving forward with RQI?**

Learner Self-Registration is an option within the NRP Learning Platform, this option is configured during the implementation process.

## **3. For health ministries using a 3<sup>rd</sup> party LMS, where do instructors build events? are they admins or instructors?**

For institutions with a 3<sup>rd</sup> party LMS, Instructor-led Events will be created by instructors through their global accounts.

## **4. Our current LMS is HealthStream. Our other RQI programs function through HealthStream. Will the NRP learning platform be different?**

Some institutions already use HealthStream (or other 3rd party LMS's) as their hospital LMS. In this case, you will still log into your institution's LMS and it will connect to the NRP Learning Platform in the background.

# Other Questions

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**1. Will providers be able to see the NRP Skills Videos on their page?**

NRP providers should go to the NRP webpage ([aap.org/nrp](http://aap.org/nrp)) and see the NRP Skills Videos under “Quick Links.” Instructors can access the complete set of NRP Skills Videos and other videos in the Toolkit.

**2. I have a separate admin care ID from my instructor ID. Can this be merged?**

Your Global ID created during Admin Care can be used in your organizational account. If a duplicate Global ID is created Contact RQI Partners, LLC at 866-293-1034 or [nrpsupport@rqipartners.com](mailto:nrpsupport@rqipartners.com) for assistance in merging accounts.

**3. I do not receive notifications for these NRP Live webinars. How can I be added to the email list?**

Make sure you have a contact email listed for your 7<sup>th</sup> or 8<sup>th</sup> edition accounts. We pull our contact lists from the digital databases for each edition.

**4. I am from Egypt I failed to login to NRP platform. Can you help?**

We are rolling out NRP 8<sup>th</sup> edition internationally in a phased approach. Please contact [nrp@aap.org](mailto:nrp@aap.org) to inquire on when it may be available in your country.

**5. If I renew through an institution but teach internationally, can I access NRP internationally when I do not have access to the institution website when overseas?**

You should be able to access your global account from anywhere by logging in through the link on the NRP website: [www.nrplearningplatform.com](http://www.nrplearningplatform.com).