How Can I Tell Which is the Correct Username to Log Into AAP account and websites?

In order to stay consistent and avoid any invalid login, you should be logging into all AAP websites with the User ID that is appearing from your shopAAP account details. Depending on when your ShopAAP account was created, it may be set as either your AAP ID # or email address.

You may refer to the following steps to verify what your User ID is set as:


2. Click the Log In link on the upper right corner

3. Log in using your AAP login credentials

4. Click on the My Account link on the upper right corner
Example of User ID set as AAP ID #:

Example of User ID set as email address:

If these steps were used to correct an issue but the issue persists, please contact the Customer Service Center at 800.433.9016 or email us at csc@aap.org for further assistance.