1. Verify that you have answered all the questions in the assessment.

2. If you still have unanswered questions, use the question view drop down to filter the unanswered questions.
3. Continue to answer each question. Once all the questions are complete, you will see the option to Retake again.

4. You will be able to select which questions you would like to retake
5. After completing one cycle of the assessment, you will also have a separate option to Reset the assessment at any time. Please note that this option will reset the activity and will not carry over any of your completed answers from your current cycle.

If these steps were used to correct an issue but the issue persists, please contact Member and Customer Care at 800.433.9016 or email us at mcc@aap.org for further assistance.