

Video Transcript: Describe an example when a care coordinator helped to navigate your child's care.

Created by the National Center for Medical Home Implementation, a cooperative agreement between the American Academy of Pediatrics and the Maternal and Child Health Bureau, Health Resources and Services Administration.

Blue background with title: What is an example of a situation where you needed to rely on a care coordinator to help you navigate your child's care?

Brad Thompson, MA, Licensed Counselor for the Hali Project is interviewed.

BRAD THOMPSON: When Hali started struggling and Karen noticing those struggles it was really important to have one place to go as we went to neurologist, to urologists, to orthopedic surgeon, and neuro surgeon and primary care. That I could call Dr Medford's office and I could talk to April and she knew and could quickly access whether or not that they have received all of the tests and it was helpful when Hali was in the hospital for 10 out of 12 weeks to have people coming in and out and Dr Medford being there every day to translate what we were hearing from all those different people.

White screen with text: For more information visit www.medicalhomeinfo.org

Fades to the National Center for Medical Home Implementation Logo.

Video Link: <https://www.youtube.com/watch?v=34E1wKX88rY>