

**Video Transcript: What is the most important part of care coordination?**

Created by the National Center for Medical Home Implementation, a cooperative agreement between the American Academy of Pediatrics and the Maternal and Child Health Bureau, Health Resources and Services Administration.

*Blue background with title: As a parent of a child with special health care needs, what is the most important part of care coordination?*

*Brad Thompson, MA, Licensed Counselor for the Hali Project is interviewed.*

BRAD THOMPSON: The most important part of care coordination for me is the security and the peace of knowing that there's somebody in my primary care physicians office that I can go to and ask questions and get the information and make sure that all the different things that Hali has been put through are in one area so that we can access them when we need to.

*White screen with text: For more information visit [www.medicalhomeinfo.org](http://www.medicalhomeinfo.org)*

*Fades to the National Center for Medical Home Implementation Logo.*

Video Link: <https://www.youtube.com/watch?v=X2kvjomEsmk>